DOCUMENT RESUME

ED 148 304 IR 005 311

AUTHOR Hawbaker, A. Craig
TITLE Kearney State College Library Survey.
INSTITUTION Kearney State Coll., Nebr.
PUB DATE 76
NOTE 105p.; Best copy available

EDRS PRICE MF-$0.83 HC-$6.01 Plus Postage.
DESCRIPTORS *College Libraries; Data Collection; Library Collections; Library Instruction; Library Services; *Library Surveys; *Questionnaires; *Use Studies
IDENTIFIERS *Kearney State College NE

ABSTRACT

The methodology and survey instrument described in this report were designed to support the Library Learning Program for freshmen English students and identify the clientele of the library at Kearney State College in Nebraska. Surveys were mailed to on-campus and off-campus students. The low response rate--534 or 26.9% of the on-campus students, and 252 or 31.8%, of the off-campus students--was partially attributed to incorrect addresses and responses returned blank or marked "not interested." The questionnaire for the survey, which covers use of the library, instruction, locating materials, and helpfulness of collections, services, and personnel, is included in the report. Mathematical calculations and a table of tallies are provided for each question. (KP)

****
* Documents acquired by ERIC include many informal unpublished *
* materials not available from other sources. ERIC makes every effort *
* to obtain the best copy available. Nevertheless, items of marginal *
* reproducibility are often encountered and this affects the quality *
* of the microfiche and hardcopy reproductions ERIC makes available *
* via the ERIC Document Reproduction Service (EDRS). EDRS is not *
* responsible for the quality of the original document. Reproductions *
* supplied by EDRS are the best that can be made from the original. *
****

IR

U.S. DEPARTMENT OF HEALTH, EDUCATION & WELFARE
NATIONAL INSTITUTE OF EDUCATION

THIS DOCUMENT HAS BEEN REPRODUCED EXACTLY AS RECEIVED FROM THE PERSON OR ORGANIZATION ORIGINATING IT. POINTS OF VIEW OR OPINIONS STATED DO NOT NECESSARILY REPRESENT OFFICIAL NATIONAL INSTITUTE OF EDUCATION POSITION OR POLICY

BEST COPY AVAILABLE

KEARNEY STATE COLLEGE LIBRARY SURVEY

A. Craig Hawbaker

BEST COPY AVAILABLE

"PERMISSION TO REPRODUCE THIS MATERIAL HAS BEEN GRANTED BY

A. Craig Hawbaker

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC) AND USERS OF THE ERIC SYSTEM."

Kearney State College

Kearney, Nebraska

Fall, 1976

IR005311

ED148304

TABLE OF CONTENTS

SECTION I: INTRODUCTION. 1

SECTION II: METHODOLOGY. 2

SECTION III: INSTRUMENT. 4

SECTION IV: RESULTS. 8

QUESTION 4 9

QUESTION 5 10

QUESTION 6 11

QUESTION 7 12

QUESTION 8 13

QUESTION 9, 10, 11, 12 14

QUESTION 13A 15

QUESTION 13B 16

QUESTION 13C 17

QUESTION 13D 18

QUESTION 14. 19

QUESTION 15. 20

OPEN-ENDED QUESTION. 20A

SECTION V: DATA. 21

ON-CAMPUS BY STATUS. 21

OFF-CAMPUS BY STATUS 37

ON-CAMPUS BY SCHOOL AND MAJOR. 53

OFF-CAMPUS BY SCHOOL 69

BY LOCATION. 85

I. INTRODUCTION

Calvin T. Ryan Library is located on the campus of Kearney State College in Nebraska. Each of the approximately five-thousand students may be enrolled in the School of Business and Technology, the School of Education, the School of Fine Arts and Humanities, or the School of Natural and Social Sciences, while majoring in one of over forty disciplines.

The Library houses over 125,000 volumes, 500,000 microforms, and an extensive collection of non-book media and audio-visual equipment. In addition, it is a selective depository for United States and Nebraska state government documents.

In 1975 the Library's proposal to NEH-CLR was accepted, thus initiating a formalized Library Learning Program for all freshmen English students.

Each summer the Library staff produces a Statement of Mission Goals and Objectives, which forms a blueprint for the coming academic year's activities. One objective for the '76-'77 school year was "to design a research instrument to identify the Library's clientele".

The following methodology and survey instrument were designed to support the Library Learning Program and the Statement of Mission Goals and Objectives.

II. METHODOLOGY

With gracious permission from Dr. S. Craig Moore, Associate Professor of Industrial Engineering and Coordinator, Library Services at the University of Missouri-Columbia, we were allowed to utilize the basic format of a survey questionnaire that had already been designed. Certain questions were altered, inserted or deleted in order to meet our information needs.

The next points to be determined were the sample to be involved and the distribution of the surveys.

It was decided not to pursue in-house surveys because of the bias factor involved. That is, surveying people inside the Library may give the results a positive bias due to the fact that people utilizing the resources are more apt to be the ones most familiar with the resources and services.

By distributing surveys in bulk at critical traffic points on campus, one is denying those people taking off-campus courses, etc., access to the instrument. This method was also eliminated.

Therefore, after receiving the go-ahead from the Computer Center that the survey was programmable, surveys were mailed to all students on-campus and a randomly selected 25% of the students residing off-campus.

By utilizing campus mail and bulk mail rates, expenses were minimal. The only cost for mailing 1795 on-campus surveys was photocopying. The 790 off-campus students, along with the survey, received a stamped, self-addressed return envelope.

The KSC Computer Center again assisted in the mailing efforts by producing gummed address labels for all on-campus students and a random selection of 25% of off-campus students.

As the surveys were returned, they were separated into on-campus and off-campus boxes. The final open-ended question was, in each case where there was a response, recorded onto an index card.

After the cut-off date for surveys to be returned had expired, they were sent to the Computer Center to be key-punched and tabulated.

Questions 5-15 were tabulated separately according to: on-campus by status, off-campus by status, location, on-campus by major and school, and off-campus by school.

Transcribing the data from the computer printout, numbers were typed onto the charts which may be observed in Section IV: RESULTS.

It was necessary, when tabulating data for the "ON-CAMPUS BY MAJOR AND SCHOOL" section, to cumulate majors with less than five responses. Those responses appear under each School in the "OTHER" category.

The Business and Technology "Other" includes:

(a) Industrial Education
(b) Vocational Education

The Education "Other" includes:
(a) Secondary Education
(b) Recreation

The Natural and Social Sciences "Other" includes:
(a) Pre-Architecture
(b) Pre-Engineering
(c) Pre-Dentistry
(d) Pre-Medicine
(e) Pre-Pharmacy
(f) Pre-Veterinary Science
(g) Speech Pathology
(h) Dietetics
(i) Chemistry
(j) Physics
(k) Pre-Oceanography
(l) Geography
(m) Political Science
(n) Physical Therapy
(o) History

The final category, or "OTHER," includes those respondents who did not specify a major or area of concentration or were undecided.

Certain areas of concentration that fall under one department were cumulated. e.g.:

Elementary Education includes:
(a) Early Childhood Development

Foreign Languages includes:
(a) French
(b) Spanish

Speech includes:
(a) Broadcasting
(b) Theatre

Mathematics includes:
(a) Computer Science
(b) Statistics.

III. KEARNEY STATE COLLEGE LIBRARY SURVEY

The following series of questions pertain to your views and preferences with regard to library services. After each question, at least two choices are given for your responses. Please circle the number corresponding to your answer.

1. Status: (1) FRESHMAN (2) SOPHOMORE (3) JUNIOR (4) SENIOR
   (5) GRADUATE STUDENT (6) OTHER

2. MAJOR (OR AREA OF CONCENTRATION)_____

3. Which of the following best describes your situation?
   (1) RESIDE ON CAMPUS
   (2) RESIDE OFF CAMPUS, BUT WITHIN ONE MILE OF THE LIBRARY
   (3) RESIDE OFF CAMPUS, BUT FARTHER THAN ONE MILE FROM THE LIBRARY

4. When was the last time you used the KSC Library?
   (1) WITHIN THE LAST YEAR (2) WITHIN THE LAST TWO YEARS
   (3) LONGER THAN TWO YEARS AGO (4) I HAVE NEVER USED THE KSC LIBRARY

5. Which of the following best describes your reasons for not using the KSC Library more often?
   (1) I CAN COMPLETE ASSIGNMENTS WITHOUT USING THE LIBRARY.
   (2) I DON'T KNOW HOW TO USE THE LIBRARY BECAUSE IT IS TOO COMPLICATED.

6. Would instruction of the following types be helpful in your utilization of the Library?

HELP FROM REFERENCE LIBRARIANS	(1) YES	(2) NO
SPECIAL ASSIGNMENTS FROM INSTRUCTORS AIMED AT DEVELOPING LIBRARY SKILLS	(1) YES	(2) NO
A ONE-HOUR CREDIT COURSE IN HOW-TO-USE THE LIBRARY AND ITS RESOURCES	(1) YES	(2) NO
A BRIEF PRESENTATION BY A LIBRARIAN IN EACH COURSE TO MAKE IT EASIER TO COMPLETE COURSE REQUIREMENTS	(1) YES	(2) NO

IMPORTANT: IF YOU HAVE NOT BEEN INSIDE THE KSC LIBRARY WITHIN THE LAST YEAR, PLEASE DO NOT FILL OUT THE REMAINDER OF THE QUESTIONNAIRE.

7. How often have you visited the KSC Library this past year for each reason listed?

	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER
AS A QUIET PLACE TO STUDY	(1)	(2)	(3)	(4)	(5)
TO USE LIBRARY-OWNED MATERIAL IN THE LIBRARY	(1)	(2)	(3)	(4)	(5)
TO CHECK MATERIAL OUT AND LEAVE	(1)	(2)	(3)	(4)	(5)
SOCIAL-AS A PLACE TO MEET FRIENDS	(1)	(2)	(3)	(4)	(5)

8. About what percentage of the time you spent in the Library in the past year did you use your own books?

(1) 0% (2) 25% (3) 50% (4) 75% (5) 100%

9. Have you tried to find any Library-owned items in the past month?

(1) YES--APPROXIMATELY HOW MANY?_____ (2) NO--GO TO QUESTION #13.

10. Were you unable to find any of them?

(1) YES--APPROXIMATELY HOW MANY?_____ (2) NO--GO TO QUESTION #13.

11. Of the items you failed to find, what action did you take to determine their location? (Circle one or more answers.)

(1) NOTHING--FORGOT IT--GO TO QUESTION #13.

(2) SEARCHED FOR A SECOND CHOICE

(3) SOUGHT ADVICE FROM A REFERENCE LIBRARIAN AT THE INFORMATION DESK

(4) ASKED SOMEBODY AT THE CIRCULATION DESK TO ACCOUNT FOR IT

12. About how many items did you fail to find in the past month for each of the following reasons?

CHECKED OUT	0	1	2	3	4	5	6	7	or more
LOST	0	1	2	3	4	5	6	7	or more
AT THE BINDERY	0	1	2	3	4	5	6	7	or more
UNACCOUNTED FOR	0	1	2	3	4	5	6	7	or more

OTHER (PLEASE EXPLAIN)_____

13. Listed below are collections and services included in the KSC Library. For each collection or service which you have used within the past year, please indicate below the extent to which it was helpful.

A. SERVICE RECEIVED AT THE INFORMATION (REFERENCE) DESK

(1) VERY HELPFUL (2) SOMEWHAT HELPFUL

(3) A LITTLE HELPFUL (4) NOT AT ALL HELPFUL

(5) DID NOT USE WITHIN THE PAST YEAR

B. GOVERNMENT DOCUMENTS

(1) VERY HELPFUL (2) SOMEWHAT HELPFUL

(3) A LITTLE HELPFUL (4) NOT AT ALL HELPFUL

(5) DID NOT USE WITHIN THE PAST YEAR

C. LEARNING MATERIALS COLLECTION (KITS, GAMES, SLIDES, TRANSPARENCIES, RECORDINGS, CASSETTE TAPES, FILMSTRIPS, CHARTS, CHILDREN'S BOOKS, ETC.)

(1) VERY HELPFUL (2) SOMEWHAT HELPFUL

(3) A LITTLE HELPFUL (4) NOT AT ALL HELPFUL

(5) DID NOT USE WITHIN THE PAST YEAR

D. LEARNING MATERIALS CENTER (INCLUDES AUDIO-VISUAL EQUIPMENT SUCH AS PROJECTORS, CAMERAS, TAPE RECORDERS, ETC.)

(1) VERY HELPFUL (2) SOMEWHAT HELPFUL

(3) A LITTLE HELPFUL (4) NOT AT ALL HELPFUL

(5) DID NOT USE WITHIN THE PAST YEAR

If you have made use of the Learning Material Center's services in the past, do you plan to use them again?

(1) YES (2) NO

14. Have you ever used microfilm or microfiche at the KSC Library?

(1) YES (2) NO--GO TO QUESTION #15

If so, what was your reaction?

(1) LIKED IT VERY MUCH (2) LIKED IT SOMEWHAT

(3) INDIFFERENCE (4) DISLIKED IT SOMEWHAT

(5) DISLIKED IT VERY MUCH

15. Have you generally found library personnel to be helpful and courteous?

(1) ALL OF THE TIME (2) MOST OF THE TIME

(3) SOME OF THE TIME (4) LITTLE OF THE TIME

(5) NONE OF THE TIME

The rest of this page is open for you to make any additional comments. We welcome your ideas and thank you for them.

Please remove your name label and return the survey immediately to the Kearney State College Library via campus mail or the enclosed stamped envelope.

IV. RESULTS

Of the 2585 surveys which were mailed, 1795 were to on-campus students and 790 to off-campus students. Five-hundred thirty-four, or 26.9% of the on-campus questionnaires were completed and returned. Two-hundred fifty-two, or 31.8% of the off-campus questionnaires were completed and returned.

Although the percentage of questionnaires returned was disappointing, certain factors must be taken into account:

(a) approximately 10% of the questionnaires were returned uncompleted because the student was no longer at that address.

(b) approximately 5% of the questionnaires were returned blank.

(c) approximately 3% of the questionnaires were returned with "not interested," etc., written on the form.

Since the "BY LOCATION" data is the only breakdown of the three major categories (STATUS, SCHOOL, and LOCATION) which includes both on-campus and off-campus students tabulated together, it will be utilized to compute percentages for the "ALL STUDENTS" results.

The number of calculations and statistical procedures which could be garnered from the data is immense. Therefore, for each question (4-15) I have performed one or two simple mathematical calculations which hopefully will prove interesting and/or useful. Of course, all gathered data is on pages 21-100 and statistical measures, if one desires, may be performed.

QUESTION 4: WHEN WAS THE LAST TIME YOU USED THE KSC LIBRARY?

If one throws out the two graduate on-campus students because of the unreliability induced by the size of the sample, the seniors have the largest percentage (96% on-campus and 98% off-campus) of respondents who used the Library within the last year.

By combining responses (3) and (4) data, we may conclude that juniors have entered the Library the least within the last year.

The School of Business and Technology has the largest percentage of on-campus students who have used the Library within the past year (96.5%) and the past two years (98.8%).

For all students, 95.4% had used the Library within the last year, while 1.3% had never used the Library.

QUESTION 5: WHICH OF THE FOLLOWING BEST DESCRIBES YOUR REASONS FOR NOT USING THE KSC LIBRARY?

It may follow from QUESTION 4., where one concluded that juniors have the largest percentage of non-users, that in QUESTION 5. one finds that juniors have the largest percentage (combining on-campus and off-campus data) who chose response (2). Therefore, one may conclude that juniors use the Library less than any other class because they find it too complicated.

An interesting aside should be noted at this point. Juniors have not had the opportunity to attend Kearney State College's Library Learning Program classes. Juniors responding to this survey were ending their freshman year when the Library Learning Program was implemented.

Although the School of Business and Technology had the largest percentage of students in any school who had used the Library within the last year (QUESTION 4.), we find here that the business students have the largest percentage of students of any school choosing response (1).

Out of all student responses, 89.1% answered that their assignments could be completed without using the Library, while 10.9% responded that they don't know how to use the Library because it is too complicated.

QUESTION 6: WOULD INSTRUCTION OF THE FOLLOWING TYPES BE HELPFUL IN YOUR UTILIZATION OF THE LIBRARY?

By a majority vote, freshman, sophomores, juniors, seniors, and graduates, all agree that:

(a) help from reference librarians would be helpful.
(b) special assignments from instructors aimed at developing library skills would not be helpful.
(c) a one-hour credit course in how-to-use the Library and its resources would be helpful.

As for having a brief presentation by a Librarian in each course to make it easier to complete course requirements, views are quite evenly split, although biased to the favorable side.

Each individual department (Business Administration, Biology, etc.) agrees with the views of the freshmen, sophomores, etc.

Overall, 88.2% want help from reference librarians, 35% want special assignments from instructors, 59.9% want a one-hour credit course, and 50.8% want a brief presentation by a librarian in each course.

QUESTION 7: HOW OFTEN HAVE YOU VISITED THE KSC LIBRARY THIS PAST YEAR FOR EACH REASON LISTED?

Juniors use the Library most of any class as a quiet place to study on either a daily or weekly basis. In order to use Library-owned material and leave, seniors utilize the Library on a daily or weekly basis the most often, as do they check material out and leave and also meet friends. Of the five classes, sophomores make the least use of the Library in order to use Library-owned material or check out materials.

By combining the data for daily and weekly use, we find that:

(a) Students from the School of Business and Technology most frequently use the Library as a quiet place to study, (33.0%) and also to use Library-owned material in the Library(37.7%).

(b) Students in the School of Education use the Library as a quiet place to study least frequently (22.2%), or to use Library-owned material in the Library (26.6%).

(c) Students in the School of Fine Arts and Humanities most frequently check materials out and leave (26.9%), while Business and Technology students do this the least (16.6%).

(d) Students in the School of Education least frequently meet friends in the Library (3.9%), while those in the Natural and Social Sciences see the Library in a more social light (9.4%).

QUESTION 8: ABOUT WHAT PERCENTAGE OF TIME YOU SPENT IN THE LIBRARY IN THE PAST YEAR DID YOU USE YOUR OWN BOOKS?

By combining responses (3) 50%, (4) 75%, and (5) 100% in order to compare percentages, we find in the 50% and over bracket that:

(a) Freshman used their own books 44.3% of the time.
(b) Sophomores used their own books 50.3% of the time.
(c) Juniors used their own books 52.0% of the time.
(d) Seniors used their own books 37.8% of the time.
(e) Graduates used their own books 15.0% of the time.
(f) Business and Technology students used their own books 51.3% of the time.
(g) Education students used their own books 42.5% of the time.
(h) Fine Arts and Humanitites students used their own books 37.4% of the time.
(i) Natural and Social Sciences students used their own books 43.3% of the time.

For all students, we find that 23.3% used their own books none of the time, 31.8% used their own books 25% of the time, 19.7% used their own books 50% of the time, 20.8% used their own books 75% of the time, and 4.5% used their own books 100% of the time.

QUESTIONS 9, 10, 11:

Of the items which students were unable to locate, 12.7% of the people did nothing; they simply forgot it. Forty-four and four/tenths percent searched for a second choice. Thirty-six and four/tenths percent sought advice from a reference librarian at the information desk, and 6.5% asked somebody at the circulation desk to account for it.

QUESTION 12: ABOUT HOW MANY ITEMS DID YOU FAIL TO FIND IN THE PAST MONTH FOR EACH OF THE FOLLOWING?

The most frequent response, almost equal to the other three combined, was "checked out". "At the bindery" was the most infrequent response.

QUESTION 13A: SERVICE RECEIVED AT THE INFORMATION (REFERENCE) DESK

Column "A" indicates the percentage of each group who either found the service (1) VERY HELPFUL or (2) SOMEWHAT HELPFUL. Column "B" indicates the percentage of each group who (5) DID NOT USE (the service or collection) WITHIN THE PAST YEAR.

	"A"	"B"
Freshman	85.1%	12.7%
Sophomores	80.7%	13.9%
Juniors	78.9%	14.8%
Seniors	84.0%	16.7%
Graduates	73.3%	21.0%
School of Business and Technology	80.7%	5.7%
School of Education	77.6%	16.7%
School of Fine Arts and Humanities	83.2%	12.8%
School of Natural and Social Sciences	85.5%	12.5%
On-campus	80.7%	14.1%
Off-campus (within one mile)	86.1%	11.5%
Off-campus (farther than one mile)	83.8%	17.5%
All Students	82.1%	14.1%

QUESTION 13B: GOVERNMENT DOCUMENTS

Column "A" indicated the percentage of each group who either found the service (1) VERY HELPFUL or (2) SOMEWHAT HELPFUL. Column "B" indicates the percentage of each group who (5) DID NOT USE (the service or collection) WITHIN THE PAST YEAR.

	"A"	"B"
Freshmen	85.1%	12.7%
Sophomores	80.7%	13.9%
Juniors	78.9%	14.8%
Seniors	84.0%	16.7%
Graduates	73.3%	21.0%
School of Business and Technology	80.7%	5.7%
School of Education	77.6%	16.7%
School of Fine Arts and Humanities	83.2%	12.8%
School of Natural and Social Sciences	85.5%	12.5%
On-campus	80.7%	14.1%
Off-campus (within one mile)	86.1%	11.5%
Off-campus (farther than one mile)	83.8%	17.5%
All Students	82.1%	14.1%

QUESTION 13C: LEARNING MATERIALS COLLECTION

Column "A" indicated the percentage of each group who either found the service (1) VERY HELPFUL or (2) SOMEWHAT HELPFUL. Column "B" indicates the percentage of each group who (5) DID NOT USE (the service or collection) WITHIN THE PAST YEAR.

	"A"	"B"
Freshmen	74.5%	65.6%
Sophomores	84.1%	66.3%
Juniors	80.0%	52.0%
Seniors	75.7%	40.7%
Graduates	88.9%	47.1%
School of Business and Technology	82.9%	52.7%
School of Education	82.6%	52.6%
School of Fine Arts and Humanities	58.5%	62.0%
School of Natural and Social Sciences	76.1%	66.2%
On-campus	78.4%	62.5%
Off-campus (within one mile)	80.0%	54.9%
Off-campus (farther than one mile)	78.4%	46.3%
All Students	78.7%	59.0%

QUESTION 13D: LEARNING MATERIALS CENTER

Column "A" indicates the percentage of students in each category who have used the Center within the past year and found the service either (1) VERY HELPFUL or (2) SOMEWHAT HELPFUL.

Column "B" indicates the percentage of students in each category who did not use the Center's services within the past year.

Column "C" indicates the percentage of students who, having used the service in the past, plan to use the Center's services again.

	"A"	"B"	"C"
Freshmen	85.1%	65.7%	93.3%
Sophomores	80.0%	76.0%	83.8%
Juniors	76.7%	65.6%	92.2%
Seniors	79.4%	46.6%	84.6%
Graduates	85.7%	61.1%	88.9%
School of Business and Technology	82.1%	63.9%	87.3%
School of Education	75.0%	70.5%	88.0%
School of Fine Arts and Humanities	73.8%	61.5%	86.7%
School of Natural and Social Sciences	78.9%	63.0%	83.3%
On-campus	83.4%	66.9%	90.4%
Off-campus (within one mile)	84.1%	63.9%	89.3%
Off-campus (farther than one mile)	69.4%	61.7%	85.4%
All Students	81.5%	65.7%	89.5%

QUESTION 14: HAVE YOU EVER USED MICROFILM OR MICROFICHE AT THE KSC LIBRARY? IF SO, WHAT WAS YOUR REACTION?

Column "A" indicates the percentage of each group that has used microfilm or microfiche.

Column "B" indicates the percentage of those who, having used it, either liked it very much or liked it somewhat.

Column "C" indicates the percentage of those who, having used microfilm or microfiche, disliked it very much or disliked it somewhat.

	"A"	"B"	"C"
Freshmen	62.7%	65.7%	13.3%
Sophomores	74.0%	54.3%	33.0%
Juniors	67.5%	52.9%	33.3%
Seniors	83.7%	40.7%	42.9%
Graduates		INSUFFICIENT SAMPLE	
School of Business and Technology	83.6%	60.4%	25.2%
School of Education	72.1%	52.9%	30.7%
School of Fine Arts and Humanities	69.4%	72.4%	30.3%
School of Natural and Social Sciences	52.0%	58.2%	26.7%
On-campus	69.3%	57.7%	26.6%
Off-campus (within one mile)	73.2%	47.8%	27.8%
Off-campus (farther than one mile)	65.3%	57.8%	26.6%
All Students	65.6%	66.7%	31.9%

QUESTION 15: HAVE YOU GENERALLY FOUND LIBRARY PERSONNEL TO BE HELPFUL AND COURTEOUS?

Column "A" lists the percentage for each group who found Library personnel to be helpful all of the time.

Column "B" lists the percentage for each group who found Library personnel to be helpful most of the time.

Column "C" lists the percentage for each group who found Library personnel to be helpful some of the time.

Column "D" lists the percentage for each group who found Library personnel to be helpful little of the time.

Column "E" lists the percentage for each group who found Library personnel to be helpful none of the time.

	"A"	"B"	"C"	"D"	"E"
Freshmen	29.4%	53.5%	16.1%	4.5%	0%
Sophomores	22.2%	56.8%	15.1%	5.9%	0%
Juniors	22.9%	57.3%	16.0%	0.6%	3.1%
Seniors	24.6%	61.0%	10.2%	4.2%	0%
Graduates	31.6%	63.2%	0%	5.3%	0%
School of Business and Technology	29.8%	51.2%	14.3%	4.8%	0%
School of Education	21.9%	56.6%	16.8%	3.6%	1.0%
School of Fine Arts and Humanities	27.1%	56.1%	13.1%	2.8%	0.9%
School of Natural and Social Sciences	28.6%	54.1%	13.3%	3.6%	0.5%
On-campus	25.1%	53.3%	16.1%	5.0%	0.4%
Off-campus (within one mile)	26.0%	58.5%	13.0%	1.6%	0.8%
Off-campus (farther than one mile)	30.3%	57.6%	8.1%	4.0%	0%
All Students	26.0%	54.8%	14.5%	4.3%	0.4%

The final, open-ended question received comments covering a wide range of Library services, collections, etc. The majority of comments fell into one of several categories, outlined below.

(1) Thirty-six positive comments were recorded in regards to the Library Learning Program classes--one hour credit course. For example:

> "I think a one hour credit course would do more than the one week course in English. If one was offered, I would certainly take it."
>
> "I attended a library project during my English 100, but I am convinced that the same type of training would be more attractive if one could get a credit hour for it."
>
> "You should have a course on using the library, because the freshman classes are not enough!"

Seven negative comments were recorded on the same topic. For example:

> "Have had the library introduction through my English 100 class and found that it was a waste of time--everything too broad.

(2) There were twenty comments concerning hours that the Library is open. All but one were suggesting that the Library be open longer hours.

(3) There were five comments on the Library being too cold to study effectively.

(4) Sixteen concerned facilities including bean bag chairs, typewriters, narrow aisles, photocopying service, etc.

(5) Five people requested a Library handbook.

(6) Thirty people took the opportunity to express their unhappiness with noise in the Library.

(7) Circulation check-out procedures, search procedures, and arrangement of books on the shelves received twenty-two comments.

(8) Ten comments, eight of them positive, were registered in regards to reference service and the reference collection.

(9) These were five comments on mutilations of magazines and theft of Library materials.

(10) Six comments on the positive effect of the new electronic Library security system were recorded.

(11) The lack of certain magazines and newspapers received twelve complaints, while other comments concerning serials received eleven suggestions.

(12) Although question 14 provided data, which indicated that the majority of people approve of microforms, this area provided a space for those who dislike the film and fiche to vent their anger and feelings.

(13) The complexity of government documents and the need for more help in utilizing them was noted by six students.

(14) There were thirteen comments on the Learning Materials Collection (non-book materials), centering around the need for more media materials and a card catalog for children's books.

(15) One-hundred seventy other comments were received covering location problems, Library personnel, shorthand tapes, etc.

4. When was the last time you used the KSC Library?

	(1) WITHIN THE LAST YEAR	(2) WITHIN THE LAST TWO YEARS	(3) LONGER THAN TWO YEARS AGO	(4) I HAVE NEVER USED THE KSC LIBRARY								
FRESHMAN	248	6	---	4								
SOPHOMORE	124	5	---	2								
JUNIOR	71	5	1	1								
SENIOR	49	1	---	--								
GRADUATE	2	---	---	--								
GRAND TOTAL	494	17	1	7								

5. Which of the following best describes your reasons for not using the KSC Library more often?

	(1) I CAN COMPLETE ASSIGNMENTS WITHOUT USING THE LIBRARY.	(2) I DON'T KNOW HOW TO USE THE LIBRARY BECAUSE IT IS TOO COMPLICATED.											
FRESHMAN	210	25											
SOPHOMORE	104	10											
JUNIOR	52	14											
SENIOR	35	2											
GRADUATE	2	--											
GRAND TOTAL	403	51											

6. Would instruction of the following types be helpful in your utilization of the Library?

	HELP FROM REFERENCE LIBRARIANS		SPECIAL ASSIGNMENTS FROM INSTRUCTORS AIMED AT DEVELOPING LIBRARY SKILLS		A ONE-HOUR CREDIT COURSE IN HOW TO USE THE LIBRARY AND ITS RESOURCES		A BRIEF PRESENTATION BY A LIBRARIAN IN EACH COURSE TO MAKE IT EASIER TO COMPLETE COURSE REQUIREMENTS					
	YES	NO	YES	NO	YES	NO	YES	NO				
FRESHMAN	233	21	97	154	175	78	131	118				
SOPHOMORE	109	18	35	92	60	66	57	68				
JUNIOR	67	9	25	42	43	29	39	33				
SENIOR	43	5	17	31	24	24	25	23				
GRADUATE	2	--	1	1	2	--	2	--				
GRAND TOTAL	454	53	175	320	304	197	254	242				

ON-CAMPUS BY STATUS

7. How often have you visited the KSC Library this past year for each?

	AS A QUIET PLACE TO STUDY						TO USE LIBRARY-OWNED MATERIAL IN THE LIBRARY					
	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER		DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER	
FRESHMAN	12	57	23	83	66		3	67	62	96	12	
SOPHOMORE	2	28	11	52	27		4	23	40	45	7	
JUNIOR	5	12	6	26	23		4	22	22	25	1	
SENIOR	2	9	4	17	15		4	13	18	10	3	
GRADUATE	--	1	--	--	1		--	1	1	--	--	
GRAND TOTAL	21	107	44	178	132		15	126	143	176	23	

ON-CAMPUS BY STATUS

7. How often have you visited the KSC Library this past year for each reason listed?

	TO CHECK OUT MATERIAL AND LEAVE						AS A SOCIAL- PLACE TO MEET FRIENDS					
	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER		DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER	
FRESHMAN	1	33	47	96	59		3	13	9	63	150	
SOPHOMORE	--	16	30	62	11		--	5	6	37	70	
JUNIOR	4	17	18	30	4		2	3	3	23	40	
SENIOR	1	20	11	14	2		1	3	3	15	24	
GRADUATE	--	1	1	--	--		--	--	--	1	1	
GRAND TOTAL	6	87	107	202	76		6	24	21	139	285	

8. About what percentage of the time you spent in the Library in the past year did you use your own books?

	(1) 0%	(2) 25%	(3) 50%	(4) 75%	(5) 100%							
FRESHMAN	59	71	52	46	9							
SOPHOMORE	20	42	24	29	5							
JUNIOR	18	24	12	14	4							
SENIOR	19	15	8	5	1							
GRADUATE	1	--	1	--	--							
GRAND TOTAL	117	152	96	94	19							

ON-CAMPUS BY STATUS

9. Have you tried to find any Library-owned items in the past month?

10. Were you unable to find any of them?

	(1) YES--APPROXIMATELY HOW MANY?							(1) YES--APPROXIMATELY HOW MANY?	(2) NO				
FRESHMAN	191							130	62				
SOPHOMORE	90							72	19				
JUNIOR	58							49	9				
SENIOR	40							29	11				
GRADUATE	2							1	1				
GRAND TOTAL	381							281	102				

11. Of the items you failed to find, what action did you take to determind their location? (Circle one or more answers.)

	(1) NOTHING--FORGOT IT	(2) SEARCHED FOR A SECOND CHOICE	(3) SOUGHT ADVICE FROM A REFERENCE LIBRARIAN AT THE INFORMATION DESK	(4) ASKED SOMEBODY AT THE CIRCULATION DESK TO ACCOUNT FOR IT									
FRESHMAN	25	52	49	9									
SOPHOMORE	6	40	23	2									
JUNIOR	9	21	16	3									
SENIOR	2	16	9	1									
GRADUATE	--	1	--	--									
GRAND TOTAL	42	130	97	15									

ON-CAMPUS BY STATUS

12. About haw many items did you fail to find in the past month for each of the following reasons?

	CHECKED OUT						LOST					
	0	1	2	3	4	5 or more	0	1	2	3	4	5 or more
FRESHMAN	42	23	22	8	4	4	78	8	3	--	2	2
SOPHOMORE	13	12	14	4	2	1	28	6	3	1	4	1
JUNIOR	4	5	10	4	1	6	15	3	1	1	--	4
SENIOR	2	6	3	3	3	4	7	2	4	1	--	--
GRADUATE	--	--	1	--	1	--	1	1	--	--	--	--
GRAND TOTAL	61	46	50	19	11	15	129	20	11	3	6	7

ON-CAMPUS BY STATUS

12. About how many items did you fail to find in the past month for each of the following?

	IN THE BINDERY						UNACCOUNTED FOR					
	0	1	2	3	4	5 or more	0	1	2	3	4	5 or more
FRESHMAN	80	5	1	1	--	1	59	17	11	3	3	5
SOPHOMORE	29	3	2	--	1	1	18	9	9	7	1	5
JUNIOR	20	1	1	1	--	1	11	5	4	2	4	3
SENIOR	11	3	1	1	--	--	6	2	4	1	1	1
GRADUATE	1	--	--	--	--	--	1	--	1	--	--	--
GRAND TOTAL	141	12	5	3	1	3	95	33	29	13	9	14

13. Listed below are collections and services included in the KSC Library. For each collection or service which you have used within the past year, please indicate below the extent to which it was helpful. A) SERVICE RECEIVED AT INFORMATION DESK

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR							
FRESHMAN	111	72	34	6	32							
SOPHOMORE	38	46	20	3	18							
JUNIOR	21	25	12	4	14							
SENIOR	18	19	4	2	6							
GRADUATE	1	--	1	--	--							
GRAND TOTAL	189	162	71	15	70							

ON-CAMPUS BY STATUS

13. B GOVERNMENT DOCUMENTS

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN PAST YEAR								
FRESHMAN	23	38	22	17	150								
SOPHOMORE	10	13	11	12	79								
JUNIOR	6	6	8	5	50								
SENIOR	4	3	4	1	35								
GRADUATE	-	-	-	-	2								
GRAND TOTAL	43	60	45	35	316								

13. C. LEARNING MATERIALS COLLECTION (KITS, GAMES, SLIDES, TRANSPARENCIES, RECORDINGS, CASSETTE TAPES, FILMSTRIPS, CHARTS, CHILDREN'S BOOKS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR								
FRESHMAN	40	23	14	7	166								
SOPHOMORE	18	15	4	2	86								
JUNIOR	14	13	8	2	38								
SENIOR	19	5	3	2	18								
GRADUATE	--	--	--	--	1								
GRAND TOTAL	91	56	29	13	309								

13. D. LEARNING MATERIALS CENTER (INCLUDES AUDIO-VISUAL EQUIPMENT SUCH AS PROJECTORS, CAMERAS, TAPE RECORDERS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR		If you have made use of the Learning Material Center's services in the past, do you plan to use them again? (1) YES	(2) NO				
FRESHMAN	43	25	11	2	167		91	8				
SOPHOMORE	16	10	2	3	94		36	7				
JUNIOR	15	4	2	3	51		29	2				
SENIOR	14	9	3	2	20		24	3				
GRADUATE	--	1	--	--	1		--	--				
GRAND TOTAL	88	49	18	10	333		180	20				

ON-CAMPUS BY STATUS

14. Have you ever used microfilm or microfiche at the KSC Library? If so, what was your reaction?

	(1) YES	(2) NO			(1) LIKED IT VERY MUCH	(2) LIKED IT SOMEWHAT	(3) INDIFFERENCE	(4) DISLIKED IT SOMEWHAT	(5) DISLIKED IT VERY MUCH				
FRESHMAN	166	89			60	49	35	16	6				
SOPHOMORE	94	33			18	33	12	23	8				
JUNIOR	52	25			7	20	7	10	7				
SENIOR	41	8			1	14	--	15	10				
GRADUATE	1	1			--	1	--	--	--				
GRAND TOTAL	354	156			86	117	54	64	31				

15. Have you generally found library personnel to be helpful and courteous?

	(1) ALL OF THE TIME	(2) MOST OF THE TIME	(3) SOME OF THE TIME	(4) LITTLE OF THE TIME	(5) NONE OF THE TIME							
FRESHMAN	75	123	43	11	--							
SOPHOMORE	24	72	21	9	--							
JUNIOR	19	42	11	1	3							
SENIOR	7	31	5	4	--							
GRADUATE	1	1	--	--	--							
GRAND TOTAL	126	269	80	25	3							

OFF-CAMPUS BY STATUS

4. When was the last time you used the KSC Library?

	(1) WITHIN THE LAST YEAR	(2) WITHIN THE LAST TWO YEARS	(3) LONGER THAN TWO YEARS AGO	(4) I HAVE NEVER USED THE KSC LIBRARY
FRESHMAN	35	1	--	2
SOPHOMORE	62	1	--	1
JUNIOR	53	1	1	2
SENIOR	70	3	--	--
GRADUATE	18	3	--	--
GRAND TOTAL	238	9	1	5

5. Which of the following best describes your reasons for not using the KSC Library more often?

	(1) I CAN COMPLETE ASSIGNMENTS WITHOUT USING THE LIBRARY.	(2) I DON'T KNOW HOW TO USE THE LIBRARY BECAUSE IT IS TOO COMPLICATED.												
FRESHMAN	26	6												
SOPHOMORE	49	5												
JUNIOR	44	6												
SENIOR	59	4												
GRADUATE	13	1												
GRAND TOTAL	191	22												

6. Would instruction of the following types be helpful in your utilization of the Library?

	HELP FROM REFERENCE LIBRARIANS		SPECIAL ASSIGNMENTS FROM INSTRUCTORS AIMED AT DEVELOPING LIBRARY SKILLS		A ONE HOUR CREDIT COURSE IN HOW-TO-USE THE LIBRARY AND IT'S RESOURCES		A BRIEF PRESENTATION BY A LIBRARIAN IN EACH COURSE TO MAKE IT EASIER TO COMPLETE COURSE REQUIREMENTS	
	YES	NO	YES	NO	YES	NO	YES	NO
FRESHMAN	34	13	18	17	27	9	25	10
SOPHOMORE	47	13	20	37	37	22	23	33
JUNIOR	51	6	21	33	27	29	29	27
SENIOR	57	10	20	46	40	29	31	38
GRADUATE	14	3	3	14	7	9	12	5
GRAND TOTAL	203	45	82	147	138	98	120	113

.7. How often have you visited the KSC Library this past year for each reason listed?

	AS A QUIET PLACE TO STUDY							TO USE LIBRARY OWNED MATERIAL AND LEAVE						
	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER			DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER		
FRESHMAN	5	6	--	11	10			--	11	7	15	--		
SOPHOMORE	4	13	3	26	11			2	15	12	27	2		
JUNIOR	6	17	4	18	9			1	4	16	23	--		
SENIOR	5	20	5	29	11			6	29	14	21	1		
GRADUATE	1	3	1	4	8			1	4	4	8	--		
GRAND TOTAL	21	59	13	88	49			10	63	53	94	3		

OFF-CAMPUS BY STATUS

7. How often have you visited the KSC Library for <u>each</u> reason listed?

	TO CHECK MATERIAL OUT AND LEAVE							SOCIAL- AS A PLACE TO MEET FRIENDS				
	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER			DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER
FRESHMAN	--	5	5	13	11			--	2	--	9	21
SOPHOMORE	--	2	16	26	10			2	4	2	11	38
JUNIOR	1	10	13	23	7			1	4	3	20	25
SENIOR	2	20	17	25	6			2	4	1	25	37
GRADUATE	1	3	6	5	2			--	1	--	3	13
GRAND TOTAL	4	40	57	92	36			5	15	6	68	134

OFF-CAMPUS BY STATUS

8. About what percentage of the time you spent in the Library in the past year did you use your own books?

	(1) 0%	(2) 25%	(3) 50%	(4) 75%	(5) 100%								
FRESHMAN	10	11	7	5	1								
SOPHOMORE	6	21	9	17	6								
JUNIOR	8	11	15	16	5								
SENIOR	15	25	14	15	2								
GRADUATE	8	8	--	2	--								
GRAND TOTAL	47	76	45	55	14								

OFF-CAMPUS BY STATUS

9. Approximately how many Library owned items have you tried to find in the last month?

10. Were you unable to find any of them.

								YES -- APPROXIMATELY HOW MANY?	NO				
FRESHMAN	22							16	6				
SOPHOMORE	37							29	10				
JUNIOR	41							31	14				
SENIOR	43							29	15				
GRADUATE	12							9	4				
GRAND TOTAL	155							114	49				

11. Of the items you failed to find, what action did you take to determine their location?

	(1) NOTHING--FORGOT IT	(2) SEARCHED FOR A SECOND CHOICE	(3) SOUGHT ADVICE FROM A REFERENCE LIBRARIAN AT THE INFORMATION DESK	(4) ASKED SOMEBODY AT THE CIRCULATION DESK TO ACCOUNT FOR IT									
FRESHMAN	4	5	5	2									
SOPHOMORE	5	9	11	4									
JUNIOR	4	12	17	3									
SENIOR	2	17	10	4									
GRADUATE	--	4	3	1									
GRAND TOTAL	15	47	46	14									

12. About how many items did you fail to find in the past month for each of the following reasons?

	CHECKED OUT						LOST					
	0	1	2	3	4	5 or more	0	1	2	3	4	5 or more
FRESHMAN	3	3	2	2	--	1	5	1	--	--	--	--
SOPHOMORE	2	10	4	1	--	--	12	1	--	--	--	--
JUNIOR	4	6	8	6	3	1	10	3	1	3	--	1
SENIOR	--	--	--	--	--	--	9	2	3	1	--	1
GRADUATE	1	2	--	--	--	1	2	--	1	--	1	--
GRAND TOTAL	10	21	14	9	3	3	38	7	5	4	1	2

OFF-CAMPUS BY STATUS

12. About how many items did you fail to find in the past month for each of the following?

	AT THE BINDERY						UNACCOUNTED FOR					
	0	1	2	3	4	5 or more	0	1	2	3	4	5
FRESHMAN	4	1	1	--	--	--	3	3	2	--	--	--
SOPHOMORE	12	--	--	--	--	--	8	2	--	2	--	--
JUNIOR	12	1	1	1	--	--	8	4	--	2	--	3
SENIOR	10	3	2	--	--	--	3	6	4	2	--	4
GRADUATE	2	--	1	--	--	--	1	--	1	2	--	1
GRAND TOTAL	40	5	5	1	0	0	23	15	7	8	0	8

13. Listed below are collections and services included in the KSC Library. For each collection or service which you have used within the past year, please indicate below the extent to which it was helpful. A) SERVICE RECEIVED AT THE INFORMATION DESK

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR								
FRESHMAN	17	11	3	--	4								
SOPHOMORE	28	18	6	2	8								
JUNIOR	27	13	6	1	5								
SENIOR	29	18	9	1	14								
GRADUATE	8	3	1	1	4								
GRAND TOTAL	109	63	25	5	35								

13. B) GOVERNMENT DOCUMENTS

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR							
FRESHMAN	2	6	2	2	23							
SOPHOMORE	1	6	5	4	46							
JUNIOR	6	3	2	3	36							
SENIOR	4	8	10	3	43							
GRADUATE	1	1	1	--	13							
GRAND TOTAL	14	24	20	12	161							

13. C) LEARNING MATERIALS COLLECTION (KITS, GAMES, SLIDES, TRANSPARENCIES, RECORDINGS, CASSETTE TAPES, FILMSTRIPS, CHARTS, CHILDREN'S BOOKS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR							
FRESHMAN	6	4	3	1	21							
SOPHOMORE	10	10	2	2	38							
JUNIOR	12	9	2	--	27							
SENIOR	20	9	9	3	30							
GRADUATE	5	3	1	--	7							
GRAND TOTAL	53	35	17	6	123							

OFF-CAMPUS BY STATUS

13 D. LEARNING MATERIALS CENTER (INCLUDES AUDIO-VISUAL EQUIPMENT SUCH AS PROJECTORS, CAMERAS, TAPE RECORDERS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR		If you have made use of the Learning Material Center's services in the past, do you plan to use them again? (1) YES	(2) NO					
FRESHMAN	4	2	--	--	29		12	--					
SOPHOMORE	7	3	2	2	48		21	4					
JUNIOR	9	5	4	1	31		18	2					
SENIOR	16	11	6	2	35		31	7					
GRADUATE	2	3	1	--	10		8	1					
GRAND TOTAL	38	24	13	5	153		90	14					

OFF-CAMPUS BY STATUS

14. Have you ever used micrfilm or microfiche in the KSC Library?

If so, what was your reaction?

	(1) YES	(2) NO			(1) LIKED IT VERY MUCH	(2) LIKED IT SOMEWHAT	(3) INDIFFERENCE	(4) DISLIKED IT SOMEWHAT	(5) DISLIKED IT VERY MUCH				
FRESHMAN	24	11			7	8	3	4	2				
SOPHOMORE	45	18			17	9	6	8	5				
JUNIOR	39	13			7	14	7	7	3				
SENIOR	51	19			10	12	15	11	3				
GRADUATE	11	7			1	2	4	2	2				
GRAND TOTAL	170	68			42	45	35	32	15				

15. Have you generally found library personnel to be helpful and courteous?

	(1) ALL OF THE TIME	(2) MOST OF THE TIME	(3) SOME OF THE TIME	(4) LITTLE OF THE TIME	(5) NONE OF THE TIME
FRESHMAN	9	20	3	2	--
SOPHOMORE	17	33	7	2	--
JUNIOR	11	33	10	--	1
SENIOR	22	41	7	1	--
GRADUATE	5	11	--	1	--
GRAND TOTAL	64	138	27	6	1

4. When was the last time you used the KSC Library?

	(1) WITHIN THE LAST YEAR	(2) WITHIN THE LAST TWO YEARS	(3) LONGER THAN TWO YEARS AGO	(4) I HAVE NEVER USED THE KSC LIBRARY										
USINESS & TECH.	158	3	--	2										
usiness Admin.	121	3	--	2										
usiness Ed.	9	--	--	--										
ome Economics	22	--	--	--										
ther	6	--	--	--										
DUCATION	151	5	2	2										
lementary Ed.	97	2	2	2										
hysical Ed.	25	1	--	--										
pecial Ed.	23	2	--	--										
ther	6	--	--	--										
INE ARTS & UMANITIES	68	6	--	--										
rt	12	3	--	--										
nglish	9	--	--	--										
oreign Languages	6	--	--	--										
ournalism	13	--	--	--										
usic	22	1	--	--										
peech	6	2	--	--										
ther	--	--	--	--										
ATURAL & SOCIAL CIENCES	123	2	1	5										
iology	14	1	--	--										
riminal Justice	7	--	--	--										
athematics	22	--	1	--										
edical Tech.	5	--	--	1										
re Nursing	21	--	--	--										
sychology	11	--	--	--										
ociology	12	1	--	1										
ther	31	--	--	3										
THER	58	1	--	1										
RAND TOTAL	558	17	3	10			58							

5. Which of the following best describes your reasons for not using the KSC Library more often?

	(1) I CAN COMPLETE ASSIGNMENTS WITHOUT USING THE LIBRARY?	(2) I DON'T KNOW HOW TO USE THE LIBRARY BECAUSE IT IS TOO COMPLICATED.
USINESS & TECH.	121	27
usiness Admin.	99	15
usiness Ed.	--	8
ome Economics	19	2
ther	3	2
DUCATION	120	14
lementary Ed.	76	8
hysical Ed.	19	3
pecial Ed.	21	2
ther	4	1
INE ARTS & UMANITIES	59	4
rt	10	2
nglish	7	--
oreign Languages	6	--
ournalism	10	1
usic	22	--
peech	4	1
ther	--	--
ATURAL & SOCIAL CIENCES	104	18
iology	11	3
riminal Justice	6	--
athematics	22	1
edical Tech.	5	1
se Nursing	19	1
sychology	7	2
ociology	10	--
ther	24	10
THER	31	3
RAND TOTAL	455	66

6. Would instruction of the following types be helpful in your utilization of the Library?

	HELP FROM REFERENCE LIBRARIANS		SPECIAL ASSIGNMENTS FROM INSTRUCTORS AT DEVELOPING LIBRARY SKILLS		A ONE-HOUR CREDIT COURSE IN HOW-TO-USE THE LIBRARY AND IT'S RESOURCES		A BRIEF PRESENTATION BY A LIBRARIAN IN EACH COURSE TO MAKE IT EASIER TO COMPLETE COURSE REQUIREMENTS	
	YES	NO	YES	NO	YES	NO	YES	NO
BUSINESS & TECH.	143	15	54	103	108	52	80	63
Business Admin.	107	11	39	79	82	40	60	56
Business Ed.	8	1	4	4	4	4	7	1
Home Economics	22	3	7	18	19	5	9	4
Other	6	--	4	2	3	3	4	2
EDUCATION	142	15	53	101	90	65	82	73
Elementary Ed.	89	11	40	59	60	40	53	47
Physical Ed.	24	2	6	20	16	10	14	12
Special Ed.	25	--	6	17	12	11	13	10
Other	4	2	1	5	2	4	2	4
FINE ARTS & HUMANITIES	63	9	26	42	36	36	31	37
Art	12	3	4	10	5	9	4	11
English	6	2	2	5	4	4	3	5
Foreign Languages	5	1	1	4	3	2	3	3
Journalism	12	1	8	5	9	4	6	7
Music	21	2	8	15	10	14	15	7
Speech	7	--	3	3	5	3	3	4
Other	--	--	--	--	--	--	--	--
NATURAL & SOCIAL SCIENCES	112	15	36	80	81	47	63	63
Biology	14	1	7	6	11	3	11	3
Criminal Justice	7	--	2	5	2	5	2	5
Mathematics	16	7	10	13	17	6	12	11
Medical Tech.	5	1	2	4	3	3	1	5
Pre Nursing	20	1	8	12	10	10	10	10
Psychology	11	--	2	8	7	4	6	4
Sociology	13	1	6	8	8	6	8	6
Other	27	4	6	24	23	10	13	19
OTHER	52	8	21	38	36	22	28	30
GRAND TOTAL	512	62	190	364	351	222	284	266

7. How often have you visited the KSC Library this past year for each of the reasons listed?

	AS A QUIET PLACE TO STUDY					TO USE LIBRARY-OWNED MATERIAL IN THE LIBRARY				
	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER
USINESS & TECH.	4	50	12	53	30	1	53	41	49	5
usiness Admin.	4	38	10	38	23	1	41	25	43	3
usiness Ed.	--	3	--	3	--	--	5	1	1	--
ome Economics	--	9	2	10	3	--	6	12	4	1
ther	--	--	--	2	4	--	1	3	1	1
EDUCATION	5	24	11	59	47	5	30	37	67	8
lementary Ed.	4	15	11	34	26	5	22	25	35	4
hysical Ed.	1	3	--	11	11	--	3	4	16	3
pecial Ed.	--	3	--	12	9	--	4	5	14	1
ther	--	3	--	2	1	--	1	3	2	--
INE ARTS & UMANITIES	3	12	8	26	20	5	16	20	28	3
rt	--	2	1	6	5	3	--	5	5	1
nglish	--	1	2	3	1	--	5	1	2	--
Foreign Languages	--	1	--	1	2	--	--	3	2	1
Journalism	--	5	3	3	2	1	4	3	5	--
Music	2	2	2	10	7	1	5	6	11	--
Speech	1	1	--	3	3	--	2	2	3	1
Other	--	--	--	--	--	--	--	--	--	--
NATURAL & SOCIAL SCIENCES	6	22	12	47	37	5	34	43	37	6
Biology	1	2	3	5	4	--	6	2	6	1
Criminal Justice	--	3	1	1	2	--	2	4	1	--
Mathematics	--	7	2	6	8	--	4	9	7	3
Medical Tech.	--	--	--	3	3	--	1	2	2	1
Pre Nursing	1	2	--	13	4	1	4	6	7	--
Psychology	1	1	1	4	4	3	1	5	2	--
Sociology	2	1	3	4	2	1	5	6	--	--
Other	2	6	2	11	10	--	11	7	12	1
OTHER	6	14	6	5	13	--	19	10	24	1
GRAND TOTAL	24	122	49	190	147	16	152	151	205	23

7. How often have you visited the KSC Library this past year for each of the reasons listed?

	TO CHECK OUT MATERIALS AND LEAVE						SOCIAL- AS A PLACE TO MEET FRIENDS				
	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER		DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER
USINESS & TECH.	--	21	33	60	33		--	12	5	49	82
usiness Admin.	--	12	22	49	29		--	9	4	38	62
usiness Ed.	--	--	--	4	2		--	1	--	3	2
ome Economics	--	9	6	6	2		--	2	1	8	12
ther	--	--	5	1	--		--	--	--	--	6
DUCATION	5	28	25	69	20		1	5	1	47	88
lementary Ed.	4	25	14	40	8		1	3	1	32	52
hysical Ed.	--	1	5	12	8		--	1	--	10	14
pecial Ed.	1	2	5	13	3		--	--	--	4	20
ther	--	--	1	4	1		--	1	--	1	4
INE ARTS & UMANITIES	2	18	14	32	6		2	2	7	19	40
rt	1	5	3	5	--		--	1	--	6	7
nglish	--	3	1	4	--		1	--	--	3	3
oreign Languages	--	2	2	2	--		--	--	--	--	6
ournalism	--	--	3	8	2		--	--	3	5	5
usic	1	7	2	10	3		1	--	2	2	18
peech	--	1	3	3	1		--	1	2	3	1
ther	--	--	--	--	--		--	--	--	--	--
ATURAL & SOCIAL CIENCES	--	33	29	43	24		2	6	7	39	67
iology	--	--	5	8	2		--	--	3	4	8
riminal Justice	--	--	4	2	1		--	--	--	4	3
athematics	--	4	7	5	6		1	1	2	7	11
edical Tech.	--	--	--	4	2		--	--	--	--	6
re Nursing	--	6	1	8	5		--	--	--	9	11
sychology	--	7	1	3	--		--	--	--	5	5
ociology	--	2	5	3	2		1	2	--	5	4
ther	--	8	6	10	6		--	3	2	5	19
THER	--	6	13	25	9		2	2	4	11	35
RAND TOTAL	7	106	114	229	92		7	27	24	165	312

8. About what percentage of the time you spent in the Library in the past year did you use your own books?

	(1) 0%	(2) 25%	(3) 50%	(4) 75%	(5) 100%
BUSINESS & TECH.	28	45	32	36	9
Business Admin.	21	32	22	32	7
Business Ed.	1	1	3	2	--
Home Economics	2	11	6	2	2
Other	4	1	1	--	--
EDUCATION	34	48	37	23	2
Elementary Ed.	21	30	26	14	--
Physical Ed.	7	9	5	3	2
Special Ed.	6	8	4	3	--
Other	--	1	2	3	--
FINE ARTS & HUMANITIES	22	24	12	12	3
Art	6	5	3	1	--
English	3	2	1	2	--
Foreign Languages	4	1	--	1	--
Journalism	--	5	4	4	--
Music	6	8	3	4	2
Speech	3	3	1	--	1
Other	--	--	--	--	--
NATURAL & SOCIAL SCIENCES	35	41	18	26	4
Biology	5	5	3	2	--
Criminal Justice	--	5	2	--	--
Mathematics	7	7	2	6	1
Medical Tech.	2	1	--	2	--
Pre Nursing	2	10	3	4	1
Psychology	7	2	1	1	--
Sociology	1	5	3	3	--
Other	11	6	4	8	2
OTHER	10	14	12	12	4
GRAND TOTAL	129	172	111	109	22

9. Have you tried to find any library-owned items in the past month?

10. Were you unable to find any of them?

	(1) YES- APPROXIMATELY HOW MANY?							(1) YES- APPROXIMATELY HOW MANY?	(2) NO				
BUSINESS & TECH.	108							99	16				
Business Admin.	78							75	10				
Business Ed.	6							3	3				
Home Economics	19							18	1				
Other	5							3	2				
EDUCATION	110							85	28				
Elementary Ed.	70							50	23				
Physical Ed.	17							14	3				
Special Ed.	20							18	1				
Other	3							3	1				
FINE ARTS & HUMANITIES	59							42	18				
Art	12							10	3				
English	8							4	4				
Foreign Languages	3							2	1				
Journalism	10							5	5				
Music	18							13	5				
Speech	8							8	--				
Other	--							--	--				
NATURAL & SOCIAL SCIENCES	83							78	26				
Biology	11							8	4				
Criminal Justice	6							5	1				
Mathematics	15							12	3				
Medical Tech.	5							5	--				
Pre Nursing	19							11	6				
Psychology	11							8	3				
Sociology	11							8	4				
Other	5							21	5				
OTHER	40							26	13				
GRAND TOTAL	400							330	101				

11. Of the items you failed to find, what action did you take to determine their location?

	(1) NOTHING--FORGOT IT	(2) SEARCHED FOR A SECOND CHOICE	(3) SOUGHT ADVICE FROM A REFERENCE LIBRARIAN AT THE INFORMATION DESK	(4) ASKED SOMEBODY AT THE CIRCULATION DESK TO ACCOUNT FOR IT									
BUSINESS & TECH.	11	36	29	2									
Business Admin.	10	21	21	2									
Business Ed.	--	1	2	--									
Home Economics	1	12	5	--									
Other	--	2	1	--									
EDUCATION	11	44	28	6									
Elementary Ed.	7	24	16	4									
Physical Ed.	2	5	8	--									
Special Ed.	2	12	2	2									
Other	--	1	2	--									
FINE ARTS & HUMANITIES	3	25	13	1									
Art	--	7	3	--									
English	--	4	--	--									
Foreign Languages	--	1	1	--									
Journalism	--	3	2	--									
Music	2	5	5	1									
Speech	1	5	2	--									
Other	--	--	--	--									
NATURAL & SOCIAL SCIENCES	17	30	28	5									
Biology	1	3	3	1									
Criminal Justice	1	3	2	--									
Mathematics	3	5	2	2									
Medical Tech.	2	2	1	--									
Pre Nursing	--	4	8	1									
Psychology	2	3	2	--									
Sociology	1	3	3	1									
Other	7	7	7	--									
OTHER	4	8	9	3									
GRAND TOTAL	46	143	107	17									

12. About how many items did you fail to find in the past month for each of the following reasons?

	CHECKED OUT						LOST					
	0	1	2	3	4	5 or more	0	1	2	3	4	5 or more
BUSINESS & TECH.	17	12	11	7	2	10	29	5	5	--	--	1
Business Admin.	13	9	5	4	1	1	18	5	4	--	--	--
Business Ed.	3	--	--	--	--	--	2	--	--	--	--	1
Home Economics	--	3	6	2	1	9	8	--	1	--	--	--
Other	1	--	--	1	--	--	1	--	--	--	--	--
EDUCATION	17	16	11	10	4	5	42	4	2	2	1	2
Elementary Ed.	8	12	6	8	3	3	26	3	--	1	--	1
Physical Ed.	5	3	1	--	1	2	7	1	1	--	--	1
Special Ed.	2	1	3	2	--	--	7	--	--	1	--	--
Other	2	--	1	--	--	--	2	--	1	--	1	--
FINE ARTS & HUMANITIES	6	8	9	--	4	6	20	3	1	1	--	1
Art	2	1	3	--	2	2	9	1	--	--	--	--
English	--	1	1	--	--	1	1	--	--	--	--	--
Foreign Languages	--	--	2	--	--	--	--	--	1	--	--	--
Journalism	2	2	--	--	1	--	4	--	--	--	--	--
Music	--	3	2	--	--	3	3	1	--	1	--	1
Speech	2	1	1	--	1	--	3	1	--	--	--	--
Other	--	--	--	--	--	--	--	--	--	--	--	--
NATURAL & SOCIAL SCIENCES	16	11	19	4	2	3	37	7	2	1	2	2
Biology	-	--	5	--	--	--	2	1	--	1	--	--
Criminal Justice	1	--	2	--	--	--	2	1	--	--	--	--
Mathematics	1	1	2	1	--	1	1	4	--	--	1	1
Medical Tech.	1	--	1	--	--	--	3	--	--	--	--	--
Pre Nursing	6	2	2	1	--	1	9	1	1	--	--	1
Psychology	1	1	--	--	2	--	3	--	1	--	--	--
Sociology	2	3	2	2	--	--	7	--	--	--	1	--
Other	4	4	5	--	--	1	10	1	--	--	--	--
OTHER	10	3	1	1	--	1	11	3	--	--	--	1
GRAND TOTAL	66	50	51	22	12	25	139	22	10	4	3	7

12. About how many items did you fail to find in the past month for each of the following reasons?

	AT THE BINDERY						UNACCOUNTED FOR					
f	0	1	2	3	4	5 or more	0	1	2	3	4	5 or more
BUSINESS & TECH.	33	1	2	2	--	1	24	8	5	2	1	2
Business Admin.	23	--	2	2	--	--	18	5	3	1	--	--
Business Ed.	2	--	--	--	--	1	2	--	--	--	--	1
Home Economics	8	1	--	--	--	--	3	3	2	1	1	1
Other	1	--	--	--	--	--	1	--	--	--	--	--
EDUCATION	45	5	1	--	--	1	25	10	10	6	1	3
Elementary Ed.	27	3	1	--	--	--	16	5	6	4	--	--
Physical Ed.	7	2	--	--	--	1	3	2	3	1	--	2
Special Ed.	8	--	--	--	--	--	5	2	1	1	1	--
Other	3	--	--	--	--	--	1	1	--	--	--	1
FINE ARTS & HUMANITIES	20	1	--	1	--	1	10	8	4	2	1	5
Art	9	1	--	--	--	--	7	--	--	2	--	1
English	1	--	--	--	--	--	--	--	--	--	--	1
Foreign Languages	--	--	--	--	--	--	--	--	1	--	--	--
Journalism	4	--	--	1	--	--	--	3	--	--	--	2
Music	3	--	--	--	--	1	1	3	2	--	1	1
Speech	3	--	--	--	--	--	2	2	1	--	--	--
Other	--	--	--	--	--	--	--	--	--	--	--	--
NATURAL & SOCIAL SCIENCES	40	4	3	--	2	--	30	9	9	2	6	2
Biology	3	1	--	--	--	--	3	--	2	--	1	--
Criminal Justice	3	--	--	--	--	--	3	--	--	--	1	--
Mathematics	3	1	--	--	1	--	--	2	3	--	1	2
Medical Tech.	2	--	1	--	--	--	1	2	--	--	--	--
Pre Nursing	10	1	--	--	--	--	8	--	3	--	1	--
Psychology	3	--	--	--	1	--	3	--	--	1	--	--
Sociology	6	--	2	--	--	--	6	1	1	--	1	--
Other	10	1	--	--	--	--	6	4	--	1	1	--
OTHER	12	1	--	--	--	--	6	4	--	1	1	--
GRAND TOTAL	150	12	6	3	2	2	95	39	29	12	11	12

13. Listed below are collections and services included in the KSC Library. For each collection or service which you have used within the past year, please indicate below the extent to which it was helpful.

A) SERVICE RECEIVED AT THE INFORMATION (REFERENCE) DESK

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR							
BUSINESS & TECH.	75	40	18	7	9							
Business Admin.	55	29	15	5	6							
Business Ed.	4	3	1	--	--							
Home Economics	12	7	1	2	3							
Other	4	1	1	--	--							
EDUCATION	50	48	29	2	26							
Elementary Ed.	36	31	16	1	16							
Physical Ed.	6	8	5	1	5							
Special Ed.	6	6	7	--	5							
Other	2	3	1	--	--							
FINE ARTS & HUMANITIES	29	24	11	2	8							
Art	8	3	3	--	1							
English	4	3	1	--	1							
Foreign Languages	1	3	1	--	1							
Journalism	6	3	3	--	1							
Music	9	8	1	2	3							
Speech	1	4	2	--	1							
Other	--	--	--	--	--							
NATURAL & SOCIAL SCIENCES	40	47	13	2	25							
Biology	5	7	--	--	2							
Criminal Justice	3	3	--	--	1							
Mathematics	6	7	2	1	7							
Medical Tech.	1	2	1	--	2							
Pre Nursing	10	8	1	--	2							
Psychology	1	6	1	--	3							
Sociology	4	4	2	--	2							
Other	10	10	6	1	6							
OTHER	24	19	6	2	7							
GRAND TOTAL	218	178	77	15	75							

13. B) GOVERNMENT DOCUMENTS

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR								
BUSINESS & TECH.	11	17	17	9	98								
Business Admin.	10	13	11	6	73								
Business Ed.	--	1	1	--	7								
Home Economics	1	2	4	2	15								
Other	--	1	1	1	3								
EDUCATION	10	12	13	10	108								
Elementary Ed.	6	5	11	5	72								
Physical Ed.	3	4	1	3	13								
Special Ed.	--	2	1	2	19								
Other	1	1	--	--	4								
FINE ARTS & HUMANITIES	11	6	7	10	40								
Art	--	3	--	2	10								
English	2	2	1	--	3								
Foreign Languages	1	--	--	3	2								
Journalism	4	--	2	1	6								
Music	3	--	2	3	15								
Speech	1	1	2	1	3								
Other	--	--	--	--	--								
NATURAL & SOCIAL SCIENCES	10	18	14	6	77								
Biology	1	1	1	1	10								
Criminal Justice	1	2	3	--	1								
Mathematics	1	2	2	--	18								
Medical Tech.	--	--	--	--	6								
Pre Nursing	--	9	2	--	10								
Psychology	1	1	--	2	6								
Sociology	3	2	2	--	5								
Other	3	1	4	3	21								
OTHER	4	13	3	5	33								
GRAND TOTAL	46	66	54	40	356								

13. C) LEARNING MATERIALS COLLECTION (KITS, GAMES, SLIDES, TRANSPARENCIES, RECORDINGS, CASSETTE TAPES, FILMSTRIPS, CHARTS, CHILDREN'S BOOKS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR								
BUSINESS & TECH.	42	16	8	4	83								
Business Admin.	29	9	7	2	67								
Business Ed.	4	2	--	--	3								
Home Economics	7	4	1	1	11								
Other	2	1	--	1	2								
EDUCATION	41	15	11	1	85								
Elementary Ed.	35	8	6	1	49								
Physical Ed.	2	4	3	--	15								
Special Ed.	4	3	2	--	15								
Other	--	--	--	--	6								
FINE ARTS & HUMANITIES	7	9	7	3	47								
Art	3	--	2	1	9								
English	1	--	--	--	8								
Foreign Languages	1	--	2	--	3								
Journalism	1	2	1	1	8								
Music	1	5	2	1	13								
Speech	--	2	--	--	5								
Other	--	--	--	--	--								
NATURAL & SOCIAL SCIENCES	14	13	5	4	88								
Biology	1	1	--	1	11								
Criminal Justice	1	--	--	--	6								
Mathematics	5	3	1	--	13								
Medical Tech.	1	1	--	--	4								
Pre Nursing	5	2	3	1	10								
Psychology	--	1	--	2	7								
Sociology	1	1	--	--	10								
Other	--	4	1	--	27								
OTHER	7	9	2	1	39								
TOTAL	111	62	33	13	342								

13. D) LEARNING MATERIALS CENTER (INCLUDES AUDIO-VISUAL EQUIPMENT SUCH AS PROJECTORS, CAMERAS, TAPE RECORDERS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR								
BUSINESS & TECH.	31	13	3	5	100		57	4					
Business Admin.	22	8	1	4	78		43	3					
Business Ed.	1	1	--	--	7		1	1					
Home Economics	6	3	2	--	13		10	--					
Other	2	1	--	1	2		3	--					
EDUCATION	16	12	6	2	113		55	7					
Elementary Ed.	9	9	4	1	72		36	7					
Physical Ed.	5	1	2	1	15		12	--					
Special Ed.	1	2	--	--	21		6	--					
Other	1	--	--	--	5		1	--					
FINE ARTS & HUMANITIES	14	8	4	3	44		23	4					
Art	2	3	--	1	9		4	2					
English	1	1	1	--	6		4	--					
Foreign Languages	1	--	1	--	4		2	--					
Journalism	4	1	--	1	7		3	1					
Music	4	2	2	1	13		7	1					
Speech	2	1	--	--	5		3	--					
Other	--	--	--	--	--		--	--					
NATURAL & SOCIAL SCIENCES	23	16	4	4	72		51	7					
Biology	1	2	--	--	11		6	2					
Criminal Justice	--	1	--	--	6		1	--					
Mathematics	7	4	--	4	8		10	1					
Medical Tech.	--	1	--	--	5		1	--					
Pre Nursing	7	1	2	--	11		10	2					
Psychology	1	3	--	--	--		4	--					
Sociology	1	1	--	--	10		4	--					
Other	6	3	2	--	21		15	2					
OTHER	11	8	1	--	38		20	--					
GRAND TOTAL	95	57	18	14	367		206	22					

14. Have you ever used microfilm at the KSC Library?

If so, what was your reaction?

	(1) YES	(2) NO			(1) LIKED IT VERY MUCH	(2) LIKED IT SOMEWHAT	(3) INDIFFERENCE	(4) DISLIKED IT SOMEWHAT	(5) DISLIKED IT VERY MUCH				
BUSINESS & TECH.	104	20			24	39	15	20	5				
Business Admin.	73	12			17	24	12	15	4				
Business Ed.	7	2			5	1	1	--	--				
Home Economics	19	6			--	11	2	5	1				
Other	5	--			2	3	--	--	--				
EDUCATION	112	43			25	32	20	24	10				
Elementary Ed.	76	23			16	22	12	20	6				
Physical Ed.	17	8			4	7	3	2	1				
Special Ed.	16	9			5	3	4	2	1				
Other	3	3			--	--	1	--	2				
FINE ARTS & HUMANITIES	50	24			9	16	8	8	8				
Art	10	5			2	4	1	--	2				
English	7	2			1	2	2	2	--				
Foreign Languages	4	2			1	1	--	1	1				
Journalism	12	1			2	4	3	2	1				
Music	11	12			3	2	1	2	3				
Speech	6	2			--	3	1	1	1				
Other	--	--			--	--	--	--	--				
NATURAL & SOCIAL SCIENCES	94	35			26	29	13	20	6				
Biology	10	5			1	6	--	3	--				
Criminal Justice	6	1			--	4	1	1	--				
Mathematics	19	4			4	5	5	4	1				
Medical Tech.	5	1			--	4	--	1	--				
Pre Nursing	18	3			12	3	3	--	--				
Psychology	10	1			2	2	--	5	1				
Sociology	10	3			2	--	1	4	3				
Other	16	17			5	5	3	2	1				
OTHER	39	19			11	13	8	4	3				
GRAND TOTAL	399	141			95	126	61	76	32				

15. Have you generally found library personnel to be helpful and courteous?

	(1) ALL OF THE TIME	(2) MOST OF THE TIME	(3) SOME OF THE TIME	(4) LITTLE OF THE TIME	(5) NONE OF THE TIME								
BUSINESS & TECH.	49	79	22	8	--								
Business Admin.	38	59	17	5	--								
Business Ed.	1	7	1	--	--								
Home Economics	8	12	3	2	--								
Other	2	1	1	1	--								
EDUCATION	32	89	28	4	1								
Elementary Ed.	22	57	14	3	1								
Physical Ed.	4	15	7	--	--								
Special Ed.	6	12	6	1	--								
Other	--	5	1	--	--								
FINE ARTS & HUMANITIES	16	43	10	3	1								
Art	4	8	3	--	--								
English	1	6	1	--	--								
Foreign Languages	1	3	2	--	--								
Journalism	4	6	2	1	--								
Music	4	14	2	2	1								
Speech	2	6	--	--	--								
Other	--	--	--	--	--								
NATURAL & SOCIAL SCIENCES	32	65	21	5	--								
Biology	4	6	4	--	--								
Criminal Justice	3	3	1	--	--								
Mathematics	8	11	1	1	--								
Medical Tech.	1	3	1	--	--								
Pre Nursing	5	14	2	--	--								
Psychology	1	6	1	2	--								
Sociology	2	7	4	--	--								
Other	8	15	7	3	--								
OTHER	11	34	8	5	--								
GRAND TOTAL	140	310	89	25	2								

4. When was the last time you used the KSC Library?

	(1) WITHIN THE LAST YEAR	(2) WITHIN THE LAST TWO YEARS	(3) LONGER THAN TWO YEARS AGO	(4) I HAVE NEVER USED THE KSC LIBRARY
BUSINESS & TECHNOLOGY	9	1	--	--
EDUCATION	42	1	--	--
FINE ARTS & HUMANITIES	38	--	--	--
NATURAL & SOCIAL SCIENCES	72	2	--	1
OTHER	17	--	--	1
GRAND TOTAL	178	4	--	2

OFF-CAMPUS BY SCHOOL

5. Which of the following best describes your reasons for not using the KSC Library?

	(1) I CAN COMPLETE ASSIGNMENTS WITHOUT USING THE LIBRARY	(2) I DON'T KNOW HOW TO USE THE LIBRARY BECAUSE IT IS TOO COMPLICATED											
BUSINESS & TECHNOLOGY	7	2											
EDUCATION	30	6											
FINE ARTS & HUMANITIES	28	2											
NATURAL & SOCIAL SCIENCES	56	6											
OTHER	14	2											
GRAND TOTAL	135	18											

6. Would instruction of the following types be helpful in you utilization of the Library?

	HELP FROM REFERENCE LIBRARIANS		SPECIAL ASSIGNMENTS FROM INSTRUCTORS AIMED AT DEVELOPING LIBRARY SKILLS		A ONE-HOUR CREDIT COURSE IN HOW-TO-USE THE LIBRARY AND ITS RESOURCES		A BRIEF PRESENTATION BY A LIBRARIAN IN EACH COURSE TO MAKE IT EASIER TO COMPLETE COURSE REQUIREMENTS						
	YES	NO	YES	NO	YES	NO	YES	NO					
BUSINESS & TECHNOLOGY	10	--	4	6	6	4	5	5					
EDUCATION	37	4	18	23	19	20	23	18					
FINE ARTS & HUMANITIES	30	7	9	25	24	13	15	20					
NATURAL & SOCIAL SCIENCES	59	12	24	44	36	34	39	33					
OTHER	13	4	7	8	9	6	7	8					
GRAND TOTAL	149	27	62	106	94	77	89	84					

7. How often have you visited the KSC Library this past year for each reason listed?

	AS A QUIET PLACE TO STUDY							TO USE LIBRARY-OWNED MATERIAL IN THE LIBRARY						
	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER			DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER		
BUSINESS & TECHNOLOGY	--	--	--	8	2			1	5	2	2	--		
EDUCATION	1	11	2	14	11			4	11	12	13	1		
FINE ARTS & HUMANITIES	3	8	2	13	10			3	8	8	17	--		
NATURAL & SOCIAL SCIENCES	12	20	5	26	10			1	21	20	27	3		
OTHER	2	6	--	5	--			--	3	5	8	--		
GRAND TOTAL	18	45	9	66	33			9	48	47	67	4		

OFF-CAMPUS BY SCHOOL

7. How often have you visited the KSC Library this past year for each reason listed?

	TO CHECK OUT MATERIAL AND LEAVE							SOCIAL- AS A PLACE TO MEET FRIENDS						
	DAILY	WEEKLEY	MONTHLY	OCCASIONALLY	NEVER			DAILY	WEEKLEY	MONTHLY	OCCASIONALLY	NEVER		
BUSINESS & TECHNOLOGY	--	5	2	3	--			1	1	1	1	6		
EDUCATION	--	10	10	14	7			--	1	2	12	24		
FINE ARTS & HUMANITIES	3	6	8	16	3			--	2	1	7	25		
NATURAL & SOCIAL SCIENCES	--	11	31	29	8			3	7	1	20	39		
OTHER	--	2	4	6	3			--	1	--	5	8		
GRAND TOTAL	3	34	55	68	21			4	12	5	45	102		

8. About what percentage of the time you spent in the Library in the past year did you use your own books?

	(1) 0%	(2) 25%	(3) 50%	(4) 75%	(5) 100%								
BUSINESS & TECHNOLOGY	2	2	4	--	--								
EDUCATION	10	15	7	9	1								
FINE ARTS & HUMANITIES	8	13	4	7	2								
NATURAL & SOCIAL SCIENCES	13	23	13	18	7								
OTHER	4	3	3	4	--								
GRAND TOTAL	37	56	31	38	10								

OFF-CAMPUS BY SCHOOL

9. Have you tried to find any Library-owned items in the past month?

10. Were you unable to find any of them?

	YES -- APPROXIMATELY HOW MANY					YES -- APPROXIMATELY HOW MANY	NO						
BUSINESS & TECHNOLOGY	10					10	--						
EDUCATION	23					16	7						
FINE ARTS & HUMANITIES	24					19	7						
NATURAL & SOCIAL SCIENCES	48					33	18						
OTHER	13					11	2						
GRAND TOTAL	118					89	34						

11. Of the items you failed to find, what action did you take to determine their location? (Circle one or more answers.)

	(1) NOTHING--FORGOT IT	(2) SEARCHED FOR A SECOND CHOICE	(3) SOUGHT ADVICE FROM A REFERENCE LIBRARIAN AT THE INFORMATION DESK	(4) ASKED SOMEBODY AT THE CIRCULATION DESK TO ACCOUNT FOR IT									
BUSINESS & TECHNOLOGY	1	3	4	2									
EDUCATION	1	4	9	3									
FINE ARTS & HUMANITIES	1	11	6	3									
NATURAL & SOCIAL SCIENCES	8	15	13	2									
OTHER	1	2	6	2									
GRAND TOTAL	12	35	38	12									

12. About how many items did you fail to find in the past month for each of the following reasons?

	CHECKED OUT						LOST					
	0	1	2	3	4	5 or more	0	1	2	3	4	5 or more
BUSINESS & TECHNOLOGY	--	1	3	1	1	1	3	--	1	1	--	--
EDUCATION	1	5	3	6	--	--	7	2	1	--	--	1
FINE ARTS & HUMANITIES	4	2	3	2	--	1	4	2	2	--	--	1
NATURAL & SOCIAL SCIENCES	3	10	4	2	3	3	13	--	1	1	1	--
OTHER	--	3	2	--	--	--	--	1	--	1	--	--
GRAND TOTAL	8	21	15	11	4	5	27	5	5	3	1	2

12. How many items did you fail to find in the past month for each of the following reasons?

	AT THE BINDERY						UNACCOUNTED FOR					
	0	1	2	3	4	5 or more	0	1	2	3	4	5 or more
BUSINESS & TECHNOLOGY	3	--	--	--	--	--	1	1	1	--	--	2
EDUCATION	9	--	--	--	--	--	5	3	1	2	--	--
FINE ARTS & HUMANITIES	7	1	1	--	--	--	2	4	2	2	--	2
NATURAL & SOCIAL SCIENCES	9	2	3	1	--	--	7	4	3	1	--	3
OTHER	1	--	--	--	--	--	--	1	--	1	--	--
GRAND TOTAL	28	3	4	1			15	13	7	6		7

13. A Listed below are collections and services included in the KSC Library. For each collection or service which you have used within the past year, please indicate below the extent to which it was helpful. SERVICE RECEIVED AT THE INFORMATION DESK

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR								
BUSINESS & TECHNOLOGY	5	1	4	--	--								
EDUCATION	18	12	4	2	7								
FINE ARTS & HUMANITIES	14	12	3	--	6								
NATURAL & OCIAL SCIENCES	36	18	7	2	10								
OTHER	9	4	1	1	2								
GRAND TOTAL	82	47	19	5	25								

13. B GOVERNMENT DOCUMENTS

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR							
BUSINESS & TECHNOLOGY	1	1	1	1	5							
EDUCATION	3	3	3	3	29							
FINE ARTS & HUMANITIES	1	3	1	--	30							
NATURAL & SOCIAL SCIENCES	5	9	6	5	48							
OTHER	1	2	--	2	10							
GRAND TOTAL	11	18	11	11	122							

13.C LEARNING MATERIALS COLLECTION (KITS, GAMES, SLIDES, TRANSPARENCIES, RECORDINGS, CASSETTE TAPES, FILMSTRIPS, CHARTS, CHILDREN'S BOODS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR								
BUSINESS & TECHNOLOGY	4	1	1	--	4								
EDUCATION	13	7	3	1	17								
FINE ARTS & HUMANITIES	2	6	6	1	20								
NATURAL & SOCIAL SCIENCES	11	13	3	4	43								
OTHER	4	2	1	--	10								
GRAND TOTAL	34	29	14	6	94								

13. D LEARNING MATERIALS CENTER (INCLUDES AUDIO-VISUAL EQUIPMENT SUCH AS PROJECTORS, CAMERAS, TAPE RECORDERS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR			If you have used the Learning Materials Center in the past, do you plan to use it again? (1) YES	(2) NO				
BUSINESS & TECHNOLOGY	1	1	2	--	6			5	5				
EDUCATION	8	6	5	1	21			18	3				
FINE ARTS & HUMANITIES	5	4	2	1	23			16	2				
NATURAL & SOCIAL SCIENCES	13	4	3	4	49			24	8				
OTHER	3	2	--	--	12			7	--				
GRAND TOTAL	30	17	12	6	111			70	18				

14. Have you ever used microfilm or microfiche at the KSC Library?
If so, what was your reaction?

	(1) YES	(2) NO			(1) LIKED IT VERY MUCH	(2) LIKED IT SOMEWHAT	(3) INDIFFERENCE	(4) DISLIKED IT SOMEWHAT	(5) DISLIKED IT VERY MUCH				
BUSINESS & TECHNOLOGY	8	2			1	3	1	3	--				
EDUCATION	30	12			8	9	3	5	4				
FINE ARTS & HUMANITIES	27	10			7	5	8	2	5				
NATURAL & SOCIAL SCIENCES	50	21			16	14	9	9	4				
OTHER	10	7			2	3	4	1	--				
GRAND TOTAL	125	52			34	34	25	20	13				

15. Have you generally found library personnel to be helpful and courteous?

	(1) ALL OF THE TIME	(2) MOST OF THE TIME	(3) SOME OF THE TIME	(4) LITTLE OF THE TIME	(5) NONE OF THE TIME
BUSINESS & TECHNOLOGY	1	7	2	--	--
EDUCATION	11	22	5	3	1
FINE ARTS & HUMANITIES	13	17	4	--	--
NATURAL & SOCIAL SCIENCES	24	41	5	2	1
OTHER	2	12	3	--	--
GRAND TOTAL	51	99	19	5	2

4. When was the last time you used the KSC Library?

	(1) WITHIN THE LAST YEAR	(2) LONGER THAN TWO YEARS AGO	(3) WITHIN THE LAST TWO YEARS	(4) I HAVE NEVER USED THE KSC LIBRARY									
ON-CAMPUS	487	17	2	6									
WITHIN ONE MILE OF LIBRARY	126	2	-	3									
FARTHER THAN ONE MILE FROM LIBRARY	98	2	1	1									
GRAND TOTAL	711	21	3	10									

5. Which of the following best describes your reasons for not using the KSC Library more often?

	(1) I CAN COMPLETE ASSIGNMENTS WITHOUT USING THE LIBRARY	(2) I DON'T KNOW HOW TO USE THE LIBRARY BECAUSE IT'S TOO COMPLICATED.											
ON CAMPUS	399	49											
WITHIN ONE MILE OF LIBRARY	99	10											
FARTHER THAN ONE MILE FROM LIBRARY	77	11											
GRAND TOTAL	575	70											

6. Would instruction of the following types by helpful in your utilization of the Library?

	HELP FROM REFERENCE LIBRARIAN		SPECIAL ASSIGNMENTS FROM INSTRUCTORS AIMED AT DEVELOPING LIBRARY SKILLS		A ONE-HOUR CREDIT COURSE IN HOW-TO-THE LIBRARY AND IT'S RESOURSES		A BRIEF PRESENTATION BY A LIBRARIAN IN EACH COURSE TO MAKE IT EASIER TO MEET COURSE REQUIREMENTS.						
	YES	NO	YES	NO	YES	NO	YES	NO					
ON CAMPUS	448	52	173	315	301	193	249	240					
WITHIN ONE MILE OF CAMPUS	100	22	41	77	68	54	55	64					
FARTHER THAN ONE MILE FROM LIBRARY	89	11	32	65	59	40	56	44					
GRAND TOTAL	637	85	246	457	428	287	360	348					

BY LOCATION

7. How often have your visited the KSC Library this past year for <u>each</u> reason listed?

	AS A QUIET PLACE TO STUDY							TO USE LIBRARY-OWNED MATERIAL IN THE LIBRARY					
	DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER			DAILY	WEEKLY	MONTHLY	OCCASIONALLY	NEVER	
ON-CAMPUS	19	105	44	177	131			13	126	141	174	23	
WITHIN ONE MILE OF LIBRARY	11	30	9	47	24			5	41	27	46	2	
FARTHER THAN ONE MILE FROM LIBRARY	10	26	4	32	23			5	23	24	45	1	
GRAND TOTAL	40	161	57	256	178			23	190	192	265	26	

7. How often have you visited the KSC Library this past year for each reason listed?

	TO CHECK OUT MATERIAL AND LEAVE							Social- AS A PLACE TO MEET FRIENDS					
	DAILY	WEEKLEY	MONTHLY	OCCASIONALLY	NEVER			DAILY	WEEKLEY	MONTHLY	OCCASIONALLY	NEVER	
ON-CAMPUS	4	88	105	201	74			5	23	21	138	282	
WITHIN ONE MILE OF LIBRARY	1	24	38	42	17			4	8	5	39	64	
FARTHER THAN ONE MILE FROM LIBRARY	3	18	18	45	14			2	6	-	28	58	
GRAND TOTAL	8	130	161	288	105			11	37	26	205	404	

8. About what percentage of the time you spent in the Library in the past year did you use your own books?

	(1) 0%	(2) 25%	(3) 50%	(4) 75%	(5) 100%							
ON-CAMPUS	117	151	95	92	18							
WITHIN ONE MILE OF LIBRARY	19	43	24	30	7							
FARTHER THAN ONE MILE FROM LIBRARY	26	27	18	23	6							
GRAND TOTAL	162	221	137	145	31							

BY LOCATION

9. Have you tried to find any Library owned items in the past month?

10. Were you unable to find any of them?

	(1) YES--APPROXIMATELY HOW MANY?					(1) YES--APPROXIMATELY HOW MANY?	(2) NO					
ON-CAMPUS	374					276	100					
WITHIN ONE MILE OF LIBRARY	83					65	23					
FARTHER THAN ONE MILE FROM LIBRARY	59					40	22					
GRAND TOTAL	516					381	145					

11. Of the items you failed to find, what action did you take to determine their location? (Circle one or more answers.)

	(1) NOTHING--FORGOT IT	(2) SEARCHED FOR A SECOND CHOICE	(3) SOUGHT ADVICE FROM A REFERENCE LIBRARIAN AT THE INFORMATION DESK	(4) ASKED SOMEBODY AT THE CIRCULATION DESK TO ACCOUNT FOR IT								
ON-CAMPUS	41	129	95	14								
WITHIN ONE MILE OF LIBRARY	8	27	25	8								
FARTHER THAN ONE MILE FROM LIBRARY	5	16	21	3								
GRAND TOTAL	49	172	141	25								

BY LOCATION

12. About how many items did you fail to find in the past month for each of the following reasons?

	CHECKED OUT						LOST					
	0	1	2	3	4	5 or more	0	1	2	3	4	5 or more
ON-CAMPUS	60	45	49	19	11	19	126	20	11	3	3	6
WITHIN ONE MILE OF LIBRARY	5	20	11	4	2	2	19	5	1	3	1	1
FARTHER THAN ONE MILE FROM LIBRARY	7	5	6	8	3	2	15	2	4	1	-	-
GRAND TOTAL	65	70	66	31	16	23	160	27	16	7	4	7

BY LOCATION

12. About how many items did you fail to find in the past month for each of the following?

	IN THE BINDERY						UNACCOUNTED FOR					
	0	1	2	3	4	5 or more	0	1	2	3	4	5 or more
ON-CAMPUS	138	9	7	3	2	2	92	33	29	12	9	13
WITHIN ONE MILE OF LIBRARY	21	2	2	-	-	-	11	6	3	6	-	5
FARTHER THAN ONE MILE FROM LIBRARY	16	2	2	1	-	-	8	8	4	2	-	4
GRAND TOTAL	175	13	11	4	2	2	111	47	36	20	9	22

13. Listed below are collections and services included in the KSC Library. For each collection or service which you have used within the past year, please indicate below the extent to which it was helpful. A) SERVICE RECIEVED AT INFORMATION DESK

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR							
ON-CAMPUS	187	161	69	14	71							
WITHIN ONE MILE OF LIBRARY	61	32	12	3	14							
FARTHER THAN ONE MILE FROM LIBRARY	42	25	12	1	17							
GRAND TOTAL	290	218	93	18	102							

BY LOCATION

13. B) GOVERNMENT DOCUMENTS

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR							
ON-CAMPUS	43	60	45	32	314							
WITHIN ONE MILE OF LIBRARY	7	8	11	6	87							
FARTHER THAN ONE MILE FROM LIBRARY	7	12	9	4	62							
GRAND TOTAL	57	80	65	42	463							

BY LOCATION

13. C) LEARNING MATERIALS COLLECTION (KITS, GAMES, SLIDES, TRANSPARENCIES, RECORDINGS, CASSETTE TAPES, FILMSTRIPS, CHARTS, CHILDREN'S BOOKS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR							
ON-CAMPUS	89	56	28	12	308							
WITHIN ONE MILE OF LIBRARY	29	15	9	2	67							
FARTHER THAN ONE MILE FROM LIBRARY	22	18	8	3	44							
GRAND TOTAL	140	89	45	17	419							

13. D) LEARNING MATERIALS CENTER (INCLUDES AUDIO-VISUAL EQUIPMENT SUCH AS PROJECTORS, CAMERAS, TAPE RECORDERS, ETC.)

	(1) VERY HELPFUL	(2) SOMEWHAT HELPFUL	(3) A LITTLE HELPFUL	(4) NOT AT ALL HELPFUL	(5) DID NOT USE WITHIN THE PAST YEAR		If you have made use of the Learning Materials Center in the past, do you plan to use it again? (1) YES	(2) NO				
ON-CAMPUS	87	49	18	9	330		178	19				
WITHIN ONE MILE OF LIBRARY	24	13	5	2	78		50	6				
FARTHER THAN ONE MILE FROM LIBRARY	14	11	8	3	58		35	6				
GRAND TOTAL	125	73	31	14	466		263	31				

BY LOCATION

14. Have you ever used microfilm or microfiche at the KSC Library? If so, what was your reaction?

	(1) YES	(2) NO			(1) LIKED IT VERY MUCH	(2) LIKED IT SOMEWHAT	(3) INDIFFERENCE	(4) DISLIKED IT SOMEWHAT	(5) DISLIKED IT VERY MUCH			
ON-CAMPUS	350	155			86	116	53	62	31			
WITHIN ONE MILE OF LIBRARY	90	33			20	23	22	17	8			
FARTHER THAN ONE MILE FROM LIBRARY	64	34			18	19	9	12	5			
GRAND TOTAL	423	222			124	158	84	91	44			

BY LOCATION

15. Have you generally found library personnel to be helpful and courteous?

	(1) ALL OF THE TIME	(2) MOST OF THE TIME	(3) SOME OF THE TIME	(4) LITTLE OF THE TIME	(5) NONE OF THE TIME							
ON-CAMPUS	125	265	80	25	2							
WITHIN ONE MILE OF LIBRARY	32	72	16	2	1							
FARTHER THAN ONE MILE FROM LIBRARY	30	57	8	4	-							
GRAND TOTAL	187	394	104	31	3							